



## WHAT DO YOU ALREADY KNOW?

## WHAT DO YOU WANT TO KNOW?

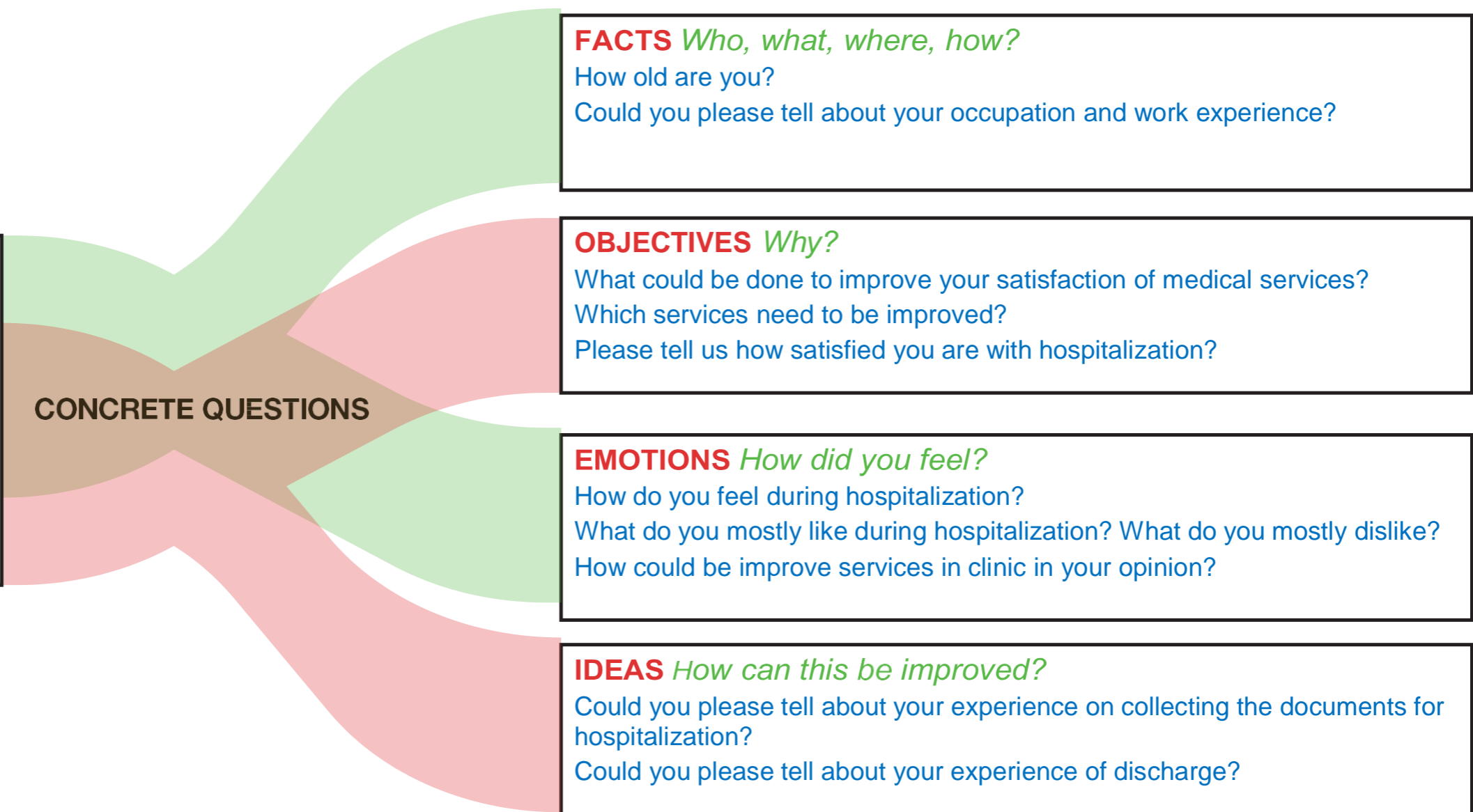
*Which hypotheses do you want to test?*

- Long waiting of documentation
- Dissatisfaction of food
- Strong regime in the departments
- Lack of time for the meeting with relatives

*Which insights are missing?*

- Could you please tell about the care provided by nurses?
- What do you think, how could be solved the problem with the feeding in hospital?
- Could you tell your view concerning lines before the procedures?

## USERS



## EMPLOYEES AND OTHER STAKEHOLDERS

