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Applied Sciences



## Informed consent for patients and nurses

*Dear patients and nurses!*

To date, Kazakhstan is implementing the AccelEd project (“Accelerating Master and PhD level Nursing Education Development in the Higher Education System in Kazakhstan”), which is co-funded by the EU through Erasmus + and implements innovative projects to increase the capacity and reform higher education.

Within the framework of this project, the Karaganda Medical University (Kazakhstan) and the JAMK University of Applied Sciences (Finland) organized a master class “Service-Design Approach in the Development of Nursing Services”. The purpose of the master-class is to expand the knowledge and skills of participants to create and organize processes, ways of working, methods and interactions that lead to innovation and collaboration between different partners.

A group of research participants from the Kazakhstan Medical Universities and practical healthcare are conducting a study to improve the services provided and nursing care at the clinics of the Karaganda Medical University. In this regard, we invite you to participate in observation and interviews.

The information received will be absolutely confidential, we do not collect personal data of patients and nurses. Your responses will be anonymous and cannot be recognized. You have the right to withdraw from the study at any stage of the study, and this will not affect your treatment. By signing this document, you are giving your consent to participate in the study.

We express our sincere gratitude and deep appreciation for the fruitful cooperation. The opinion and voice of each participant in the process is very important to us.

If you have any questions, please contact the persons below.

**Contact person:** *full name, organization, phone number: email:*

Study Participant Signature \_\_\_\_\_ Date \_\_\_\_\_

Investigator's Signature \_\_\_\_\_ Date \_\_\_\_\_